

Cancellation policy of SAXOPRINT Limited

RIGHTS OF REVOCATION AND EXCLUSIONS TO REVOCATION IN CONSUMER CONTRACTS

1. Right of revocation for delivery of multiple goods not manufactured according to customer specifications and delivered in multiple consignments

Revocation policy

You have the right to revoke this contract within 14 days without giving reasons.

The revocation period shall be 14 days from the day on which you or a third party nominated by you who is not the carrier took possession of the last goods.

To exercise your right of revocation, you must inform us

SAXOPRINT Limited
Unit 4, Spartan Close, Titan Business Centre, Tachbrook Park, Warwick, CV34 6RR, United Kingdom
Telephone: 020 36 08 07 77
e-mail: service@saxoprint.co.uk

by means of a clear statement (e.g. a letter sent by post, fax or email etc.) regarding your decision to revoke this contract. You may use [the Sample Revocation Form attached](#), but this is not mandatory.

To observe the revocation period, it shall be sufficient for you to send the notification of the exercising of the right of revocation before the expiry of the revocation period.

Consequences of revocation

If you revoke this contract, we shall refund you all payments that we have received from you, including delivery costs (with the exception of the additional costs arising from the fact that you chose a type of delivery other than the reasonable standard delivery offered by us), immediately and no later than within 14 days of the date on which we received the notice of revocation of this contract. For this refund we will use the same payment method that you used for the transaction unless explicitly agreed otherwise with you. Under no circumstances will you be charged any bank charges for this repayment. We may withhold the repayment until we have received the goods back or until you have provided proof that you have sent the goods back, whichever is the earlier.

You must send back or transfer the goods immediately and, in all cases, no later than 14 days from the date on which you notify us of the revocation of this contract to SAXOPRINT Limited, Unit 4, Spartan Close, Titan Business Centre, Tachbrook Park, Warwick, CV34 6RR, United Kingdom. This deadline shall be considered met if you send the goods before the expiry of the period of 14 days. You shall bear the costs of returning the goods. You shall pay for any diminished value of the goods only if this diminished value is attributable to your handling of the goods in any way other than what is necessary to ascertain the quality, nature and functioning of these.

Special note

Your right of revocation shall expire prematurely if at your express request we start the execution of the contract before the expiry of the revocation period.

End of revocation policy

2. This right of revocation shall not apply for the delivery of goods that have been produced according to customer specifications.

The right of revocation shall not exist for distance sales contracts

- for the supply of goods which are not prefabricated and the production of which is determined by an individual choice or decision of the consumer or which are clearly tailored to the personal needs of the consumer.

If the printed materials are produced via the SAXOPRINT website according to customer specifications, no legal right of revocation shall exist. No contractual right of revocation is granted.

Date of documentation: May 2021