

Conditions for participation in the Saxopoints bonus points system

1. Scope

The Saxopoints bonus points system is operated by Saxoprint Limited, hereinafter referred to as the Operator. The aim of the programme is to reward the loyalty of participating customers of Saxoprint Limited.

The sole requirements for participation in and use of the Saxopoints bonus points system are defined in the currently valid version of these participation conditions. Alternative rules must be confirmed in writing.

Participation in the Saxopoints bonus points system cannot be combined with any other discount systems offered by the Operator. Participation is possible either in the loyalty discount scheme or Saxopoints bonus points system, i.e. by registering in the Saxopoints bonus points system, customers will lose any existing loyalty discounts. The combination of Saxopoint discounts and promotional codes is also not possible.

2. Participation

Individuals over the age of 18 and companies with a permanent residential or company address in Great Britain are entitled to participate.

Participation begins on the date of registration for the bonus points system.

There is no obligation to take part. The operator reserves the right to refuse participants.

Scales of discount, the allocation of points, premiums etc. shall be listed on the Operator's websites.

3. Saxopoints

3.1 General

Calculations for the Saxopoints bonus points system are based on points (Saxopoints) which are credited to the participant's personal Saxopoint account. The points can only be used for those purposes which are listed in these participation conditions or in the current programme publications of the Operator. The points account and collected points are non-transferable. They can neither be converted into cash nor paid out.

3.2 Collecting points

Points can be collected from the beginning of participation, registration for participation.

Saxopoints are credited to the participant's account for each fully processed order made by the participant to the Operator as a contractual partner. Saxopoints cannot be redeemed for free products. The level of each Saxopoint credit is based on the value of the order in full currency units, i.e. each full Pound of the order value. In the case of orders in several parts, the points shall be credited for each order after the individual parts are processed.

The customer can also collect additional Saxopoints according to the currently valid programme conditions. An up-to-date version of the level and requirements for this is always available on the Operator's website.

The allocation of Saxopoints is linked to the payment by the customer. If a contract is rescinded (annulment, cancellation of contract, dispute, withdrawal, exchange etc.) or refusal to accept in the case of cash on delivery may result in a corresponding withdrawal of Saxopoints.

3.3 Redeeming the points

Each participant can redeem their points for discounts and bonuses as soon as their points account is in credit. An exception to this is when a participant has not achieved the discount level as a result of orders but from promotional offers etc. In such cases, the Saxopoint discount cannot be claimed until the 2nd order.

The points can be redeemed through a layer in the order overview. The discounts achieved and the scales of discount are displayed here. The customer can freely decide how many points they want to redeem when placing their order. The redeemed Saxopoints are shown in the invoice as a Saxopoint discount. Customers will also receive new Saxopoints for orders made using Saxopoints.

The respective valid discount limits or bonus offers with the required level of Saxopoints are published on the Operator's internet site and in special participants' publications. The availability of the bonuses according to date, season and order type may vary, while the participation conditions may also be modified or supplemented by special conditions for individual bonus offers. These are announced with the corresponding bonus offers. Points from different points accounts cannot be transferred or combined.

3.4 Level of points

The participant shall be informed of the current status of the points account in their personal customer area. The total sum of all previously collected Saxopoints which have not yet been credited are displayed here. The individual information about the respective points value per order shall be stated on the invoice. Complaints regarding the account level are to be asserted no later than four weeks after the points have been credited by writing to the Operator (receipt of complaint). After this period the stated account level shall be regarded as approved.

3.5 Expiry of points

If points are not redeemed for a bonus or discount within 24 months of being credited to the points account, the Saxopoints shall expire without replacement at the end of the month in which the 24 months have passed.

4. End

4.1 Termination

The Participant can end their participation in the Saxopoints bonus points system at any time by notifying the Operator in writing/by email. The termination shall result in the immediate deactivation of the personal Saxopoints account and deletion of all points. The right to an extraordinary termination for good cause remains unaffected.

Participation in the bonus system can also be terminated by the Operator in writing/by email with a reasonable notice period of one month, unless the termination is made with no notice period for good cause. This in particular applies if a participant has breached the participation conditions, the bonus or discount rules or other rules defined in the programme documents for the Saxopoint bonus system or if they have provided significantly inaccurate information. At the end of the notice period, all points collected up to this date shall expire.

4.2 End of the programme

The Saxoprint bonus point system is going to end on February 29, 2012. Until then you may keep collecting and redeem points. All participants will be informed one month in advance, on January 27, 2012.

Subject to a special provision in the replacement programme, the notification of the programme end or programme replacement represents a termination by the Operator.

5. Data protection

The personal data associated with the participation shall be processed and saved according to applicable data protection provisions and shall be used for the execution of the programme. The separate information about data protection applies.

6. Changes to the Saxopoints bonus points system

The Operator reserves the right to make amendments or supplements at any time to these participation conditions, the bonuses, the scales of discounts or other processes relating to the Saxopoints bonus system which are described in the programme documents. Amendments or supplements to these participation conditions shall be made known through written notifications or publications on the Operator's website. They shall be regarded as accepted if a participant does not send an objection to the Operator within one month after the notification, so that the participant is not put at a disadvantage contrary to good faith. The consequences of a failure to make an objection shall be particularly emphasised when the notification is made. If a participant does not accept the change to the programme, they can end their participation at any time.

7. Liability

The Operator is not liable for damages which participants suffers in connection with their participation in the bonus points programme. This does not apply in the case of deliberate acts or gross negligence or if there is a written accepted guarantee. In such a case, liability is unlimited. In the event of minor negligence, liability is also unlimited in the case of loss of life, injury or damage to health. All further liability for compensation is excluded, except for claims on the basis of the Product Liability Act (Produkthaftungsgesetz).

8. Law, legal venue

British law applies exclusively within the scope of the Saxopoints bonus points system. The application of the UN Convention on the International Sale of Goods (CISG) is expressly excluded.

Place of fulfilment and legal venue are determined in accordance with the respective legal regulations.

10. Severability clause

Should individual provisions of these conditions be or become ineffective, this shall not affect the validity of the remaining provisions. In place of the ineffective provision, or to close a loophole, an appropriate provision is to be agreed upon which, as far as legally possible, most closely reflects the intention of the parties or the sense and purpose of the conditions if they had considered the point.

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